

Terms and Conditions

Welcome to Afiyana, your trusted Islamic clothing e-commerce platform. By accessing or using our website, you agree to comply with the following terms and conditions. Please read them carefully before making any purchase or using our services.

1. General Information

1.1 These Terms and Conditions govern your use of Afiyana's website and services. 1.2 By accessing our site, you agree to these terms in full. If you do not agree, you must discontinue using the site immediately.

2. Products and Services

2.1 Afiyana specializes in Islamic clothing and accessories. 2.2 Product descriptions and images are for illustrative purposes and may vary slightly from the actual product. 2.3 We reserve the right to modify, discontinue, or limit the availability of any product without prior notice.

3. Orders and Payments

3.1 All orders placed on our website are subject to acceptance and availability. 3.2 Prices are listed in GBP (£) and are inclusive of applicable taxes unless otherwise stated. 3.3 Payment must be made through the secure methods provided at checkout. Afiyana does not store your payment information.

4. Shipping and Delivery

4.1 We strive to deliver products within the estimated timeframe provided at checkout. 4.2 Shipping fees may vary based on your location and order size. 4.3 Afiyana is not responsible for delays caused by external factors such as customs clearance or courier issues.

5. Returns and Refunds

5.1 Returns are accepted within 14 days of receiving your order, provided items are in their original condition with tags intact. 5.2 Refunds will be processed within [X] business days after the returned item is inspected. 5.3 Custom-made or personalized items are non-refundable unless defective.

6. User Accounts

6.1 Users may create an account to enjoy a personalized shopping experience. 6.2 You are responsible for maintaining the confidentiality of your account details and password. 6.3 Afiyana reserves the right to suspend or terminate accounts in case of suspicious or fraudulent activity.

7. Intellectual Property

7.1 All content on the Afiyana website, including text, images, and logos, is protected by copyright and trademark laws. 7.2 Unauthorized use, reproduction, or distribution of our content is strictly prohibited.

8. Limitation of Liability

8.1 Afiyana is not liable for any indirect, incidental, or consequential damages arising from the use of our services. 8.2 While we strive to ensure accuracy, we cannot guarantee that our site will be error-free or uninterrupted.

9. Privacy Policy

9.1 Your personal information is handled in accordance with our Privacy Policy. 9.2 By using our site, you consent to the collection and use of your data as outlined in our Privacy Policy.

10. Governing Law

10.1 These Terms and Conditions are governed by the laws of the United Kingdom. 10.2 Any disputes shall be resolved exclusively in the courts of the United Kingdom.

11. Contact Us

For any questions or concerns regarding these Terms and Conditions, please contact us at:

Email: sales@afiyana.com

Thank you for shopping with Afiyana!